

Compliance Indicators for the Housing Service 2024-2025 (Corporate Health and Safety Unit) as at 14/01/2024

KPI AREA	GOVERNANCE	QUARTER	OVERALL COMPLIANCE %	NO.	MONTHLY COMPLIANCE %	GREEN	AMBER ≤30 DAYS	RED > 30 DAYS	TOTAL NON-COMPLIANT	COMMENTARY
COMMUNAL FIRE RISK ASSESSMENTS	STATUTORY BS02	Q1	100%	39	100%	39	0	0	0	
		Q2	100%	33	100%	33	0	0	0	
		Q3 - OCT	100%	15	100%	15	0	0	0	
		Q3 - NOV	100%	15	100%	15	0	0	0	
		Q3 - DEC	100%	11	100%	11	0	0	0	
		Q3	100%	41	100%	41	0	0	0	
		Q4	100%	30	100%	30	0	0	0	<i>Last Year's figures</i>

UPDATED 14/01/2025 - S. TILLEY

KPI AREA	GOVERNANCE	QUARTER	OVERALL COMPLIANCE %	NO.	MONTHLY COMPLIANCE %	GREEN	AMBER ≤30 DAYS	RED > 30 DAYS	TOTAL NON-COMPLIANT	COMMENTARY
COMMUNAL ASBESTOS INSPECTIONS	REGULATORY BS03	Q1	100%	41	100%	41	0	0	0	
		Q2	100%	52	100%	52	0	0	0	
		Q3 - OCT	100%	27	100%	27	0	0	0	
		Q3 - NOV	100%	24	100%	24	0	0	0	
		Q3 - DEC	100%	13	100%	13	0	0	0	
		Q3	100%	64	100%	64	0	0	0	
		Q4	100%	65	100%	65	0	0	0	<i>Last Year's figures</i>

KPI AREA	GOVERNANCE	QUARTER	OVERALL COMPLIANCE %	NO.	MONTHLY COMPLIANCE %	GREEN	AMBER ≤30 DAYS	RED > 30 DAYS	TOTAL NON-COMPLIANT	COMMENTARY
COMMUNAL WATER CHECKS AND RISK ASSESSMENTS	REGULATORY BS04	Q1	100%	80	100%	80	0	0	0	
		Q2	100%	118	100%	118	0	0	0	
		Q3 - OCT	100%	28	100%	28	0	0	0	
		Q3 - NOV	100%	26	100%	26	0	0	0	
		Q3 - DEC	100%	28	100%	28	0	0	0	
		Q3	100%	82	100%	82	0	0	0	
		Q4	99%	74	100%	74	0	0	0	<i>Last Year's figures</i>

KPI AREA	GOVERNANCE	QUARTER	OVERALL COMPLIANCE %	NO.	CURRENT COMPLIANCE %	GREEN	AMBER ≤30 DAYS	RED > 30 DAYS	TOTAL NON-COMPLIANT	COMMENTARY
DWELLING LEGIONELLA RISK ASSESSMENTS	REGULATORY BS04	Q1	94%	4	94%	0	0	0	412	6265 / 6677 properties covered by LRA
		Q2	94%	0	94%	0	0	0	409	6257 / 6666 properties covered by LRA
		Q3 - OCT	94%	0	94%	0	0	0	409	6261 / 6665 properties covered by LRA
		Q3 - NOV	94%	0	94%	0	0	0	405	6259 / 6664 properties covered by LRA
		Q3 - DEC	94%	0	94%	0	0	0	405	6259 / 6661 properties covered by LRA
		Q3	94%	0	94%	0	0	0	405	6259 / 6661 properties covered by LRA
		Q4	94%	0	94%	0	0	0	405	

KPI AREA	GOVERNANCE	QUARTER	OVERALL COMPLIANCE %	NO.	MONTHLY COMPLIANCE %	GREEN	AMBER ≤30 DAYS	RED > 30 DAYS	TOTAL NON-COMPLIANT	COMMENTARY
LIFT SAFETY	STATUTORY	Q1	100%	11	100%	11	0	0	0	
		Q2	100%	1	100%	1	0	0	0	
		Q3 - OCT	93%	3	66%	2	1	0	1	Brook St Court lift pit flooded - inspection delayed by 1 day

(LOLER INSPECTIONS)	STATION BS05	Q3 - NOV	95%	4	100%	4	0	0	0	
		Q3 - DEC	95%	4	100%	4	0	0	0	
		Q3	96%	11	91%	10	1	0	1	
		Q4	92%	1	50%	1	0	1	0	<i>Last Year's figures</i>

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GAS SERVICING	REGULATORY	Q1 - APRIL	100%	673	100%	673	0	0	0	
		Q1 - MAY	100%	675	100%	675	0	0	0	
		Q1 - JUNE	100%	640	100%	640	0	0	0	
		Q1	100%	1988	100%	1988	0	0	0	
		Q2 - JULY	100%	651	100%	651	0	0	0	
		Q2 - AUG	100%	658	100%	658	0	0	0	
		Q2 - SEP	100%	664	100%	664	0	0	0	
		Q2	100%	1973	100%	1973	0	0	0	
		Q3 - OCT	100%	656	100%	656	0	0	0	
		Q3 - NOV	100%	577	100%	577	0	0	0	
		Q3 - DEC	100%	477	100%	477	0	0	0	
		Q3	100%	1710	100%	1710	0	0	0	
		Q4 - JAN	100%	626	100%	626	0	0	0	
		Q4 - FEB	100%	356	100%	356	0	0	0	
Q4 - MAR	100%	0	100%	0	0	0	0			
Q4	100%	982	100%	982	0	0	0			
CURRENT NUMBER OF GAS SERVICES THAT ARE NON-COMPLIANT TOTAL									0	

GAS OVERALL COMPLIANCE
CALCULATION INCLUDES INDIVIDUAL
FLATS SERVED BY COMMUNAL HEATING
SYSTEM

KPI AREA	GOVERNANCE	QUARTER	OVERALL COMPLIANCE %	NO.	MONTHLY COMPLIANCE %	GREEN	AMBER ≤30 DAYS	RED > 30 DAYS	TOTAL NON-COMPLIANT	COMMENTARY
SOLID FUEL SERVICING	REGULATORY	Q1 - APRIL	100%	0	100%	0	0	0	0	
		Q1 - MAY	100%	0	100%	0	0	0	0	
		Q1 - JUNE	100%	0	100%	0	0	0	0	
		Q1	100%	0	100%	0	0	0	0	
		Q2 - JULY	100%	2	100%	1	0	0	0	
		Q2 - AUG	100%	1	100%	1	0	0	0	
		Q2 - SEP	100%	0	100%	0	0	0	0	
		Q2	100%	3	100%	2	0	0	0	
		Q3 - OCT	100%	1	100%	1	0	0	0	
		Q3 - NOV	100%	1	100%	1	0	0	0	
		Q3 - DEC	100%	0	100%	0	0	0	0	
		Q3	100%	2	100%	2	0	0	0	
		Q4 - JAN	100%	0	100%	0	0	0	0	
		Q4 - FEB	100%	0	100%	0	0	0	0	
Q4 - MAR	100%	0	100%	0	0	0	0			
Q4	100%	0	100%	0	0	0	0			
CURRENT NUMBER OF SOLID-FUEL SERVICES THAT ARE NON-COMPLIANT TOTAL									0	

KPI AREA	GOVERNANCE	QUARTER	OVERALL COMPLIANCE %	NO.	MONTHLY COMPLIANCE %	GREEN	AMBER ≤30 DAYS	RED > 30 DAYS	TOTAL NON-COMPLIANT	COMMENTARY
		Q1 - APRIL	100%	135	100%	135	0	0	0	

ELECTRICAL TESTING - DOMESTIC	REGULATORY	Q1 - MAY	100%	135	100%	135	0	0	0	
		Q1 - JUNE	100%	131	100%	131	0	0	0	
		Q1	100%	401	100%	401	0	0	0	
		Q2 - JULY	100%	130	100%	130	0	0	0	
		Q2 - AUG	100%	132	99.24%	131	1	0	1	Now back to 100%
		Q2 - SEP	100%	131	100%	131	0	0	0	
		Q2	100%	393	100%	392	1	0	1	
		Q3 - OCT	100%	132	100%	132	0	0	0	
		Q3 - NOV	100%	115	100%	115	0	0	0	
		Q3 - DEC	100%	96	99%	95	1	0	1	83 ████████ -bridged meter
		Q3	100%	343	100%	342	1	0	1	
		Q4 - JAN	100%	125	100%	125	0	0	0	
		Q4 - FEB	100%	71	100%	71	0	0	0	
		Q4 - MAR	100%	0	100%	0	0	0	0	
Q4	100%	196	100%	196	0	0	0			
CURRENT NUMBER OF ELECTRICAL SERVICES THAT ARE NON-COMPLIANT TOTAL								0		

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ELECTRICAL TESTING - COMMUNAL	POLICY	N/A	100%	98	100%	98	0	0	0	Predominantly access issues are not problematic, however where we have communal switching gear located within Leasholder properties we do face access difficulties.

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GAS SERVICING - COMMUNAL	POLICY	Q1								
		Q2	100%	12	100%	100	0	0	0	CHECKS COMPLETED IN SEPTEMBER
		Q3								
		Q4	100%	12	100%	100	0	0	0	CHECKS TO BE COMPLETED IN MARCH