

### **Welcome to our Corporate Plan Performance Report!**

Our Council Plan for 2023 to 2027 sets out what we want to achieve in the next four years. Our ambition is to be 'Great' across all our services and to look forwards.

Our 6 priorities have been developed based on knowledge and understanding of the needs of Ashfield residents and businesses. This performance scorecard has been developed alongside the delivery plan to help us monitor the progress of achieving our ambitions.

Our scorecard is split into 2 sections, Delivery and Living In Ashfield. The Living Ashfield KPIs are highlighted with an asterix (\*) at the end of the title. The Living in Ashfield indicators are use to provide contextual data so Ashfield as a place. The Delivery KPIs are used to track performance against the Councils key priorities.

All performance data is exported from Ideagen's Risk Management System (also known as Pentana). The last updated date can be found below.

For any queries please contact: [ADCPentana@ashfield.gov.uk](mailto:ADCPentana@ashfield.gov.uk)

**Health &  
Happiness**

**Homes &  
Housing**

**Economic  
Growth &  
Place**

**Cleaner &  
Greener**

**Safer &  
Stronger**

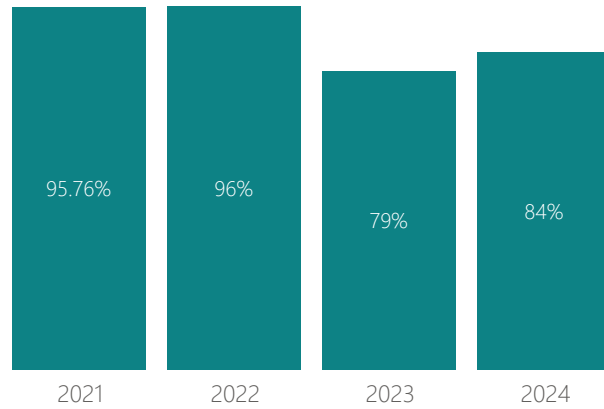
**Innovate &  
Improve**

# Corporate Level

## Progress of Corporate Priorities

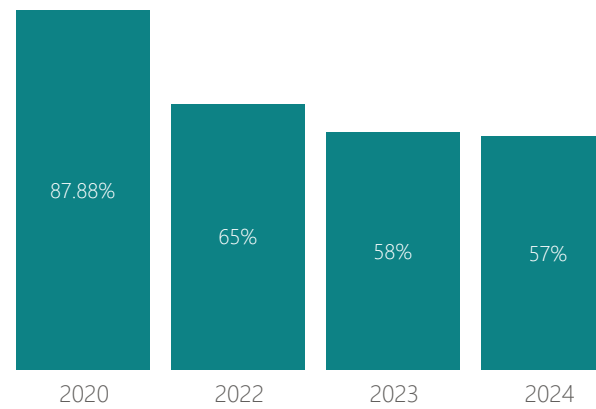
### Corporate Actions Implemented or on track

Within Target & Improving



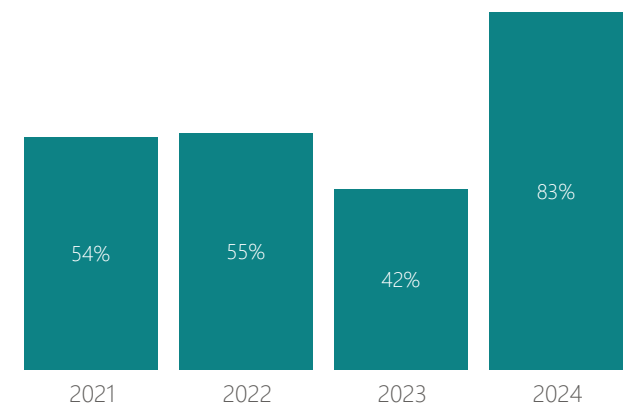
### Corporate PIs met or exceeded target

Off Target & Getting Worse



### Corporate PIs with an improving trend

On Target & Improving



## Audit Progress

New to 2023/24

Number of Moderate or Low Risk recommendations made

**84**

Number of Critical or Significant Risk recommendations made

**1**

Number of No Assurance or Limited Assurance Ratings issued

**2**

Number of recommendations overdue by 6+ months (All Risks)

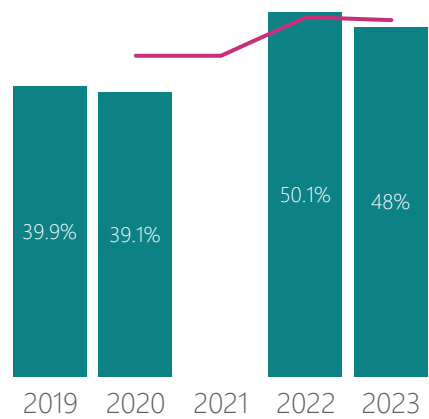
**40**

# Health & Happiness

## Best Start: Increase access to leisure services and activities for children and young people

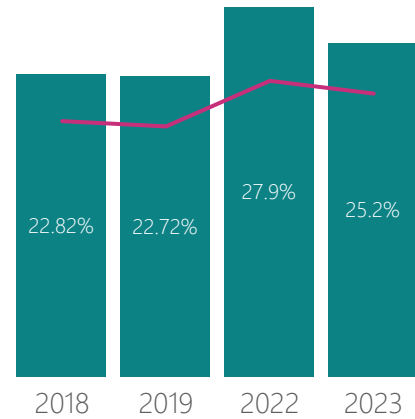
% of Children who are active \*

● Ashfield ● East Midlands



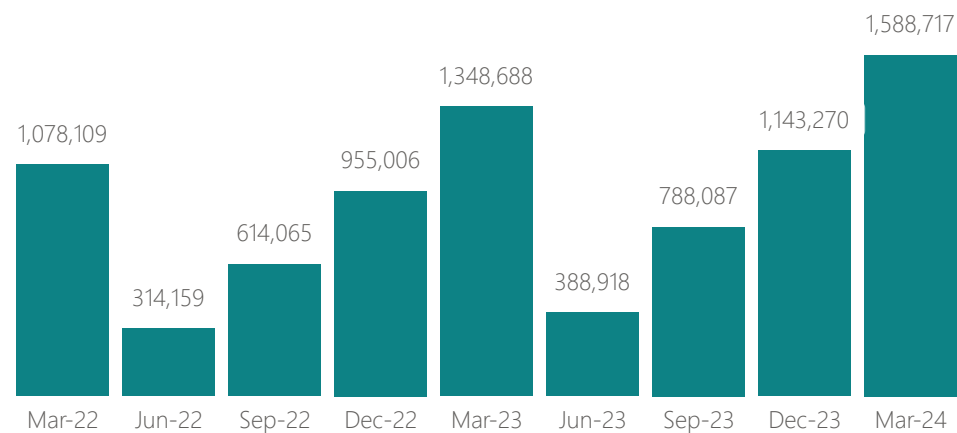
% of Children who are obese \*

● Ashfield ● East Midlands



User Attendance at ADC Leisure Centres

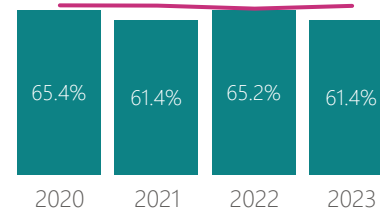
On Target & Improving



## Living Well: Ongoing enhancement and continuing transformation of our leisure provision and health offer across the district

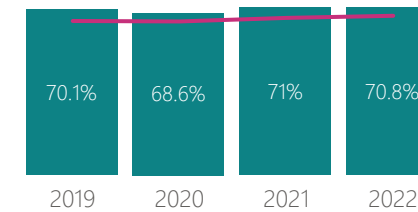
% of Physically Active Adults \*

● Ashfield ● East Midlands



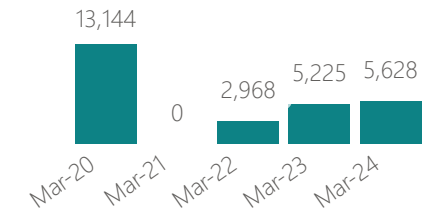
% of Adults overweight or obese \*

● Ashfield ● East Midlands



Community Centre Usage (Hours)

Off Target & Improving

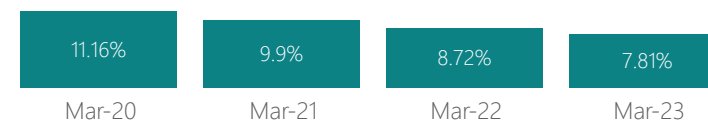


## Living Well: Provision of financial advice and support

% Children living in low income families \*

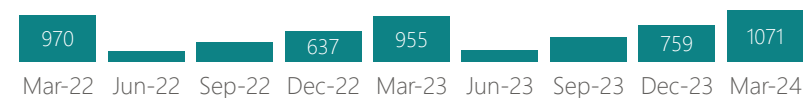


% of households receiving housing benefits \*



No. tenants assisted with welfare and money management advice

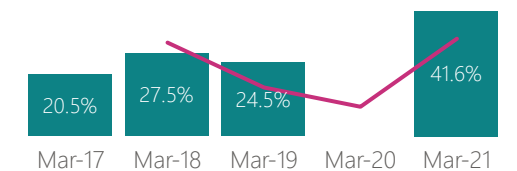
On Target & Improving



## Health Inequalities

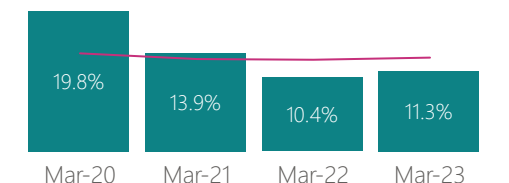
Excess winter mortality index \*

● Ashfield ● East Midlands



Smoking prevalence in Adults \*

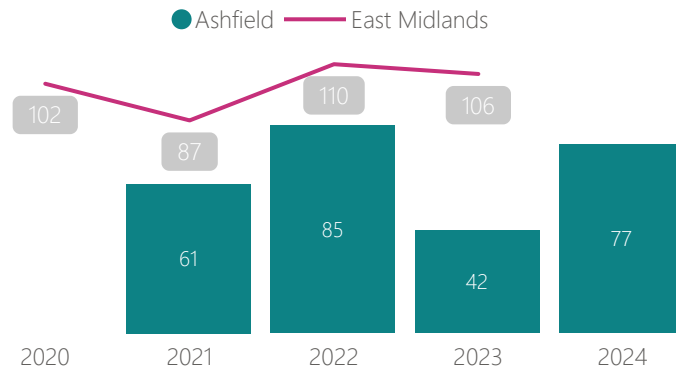
● Ashfield ● East Midlands



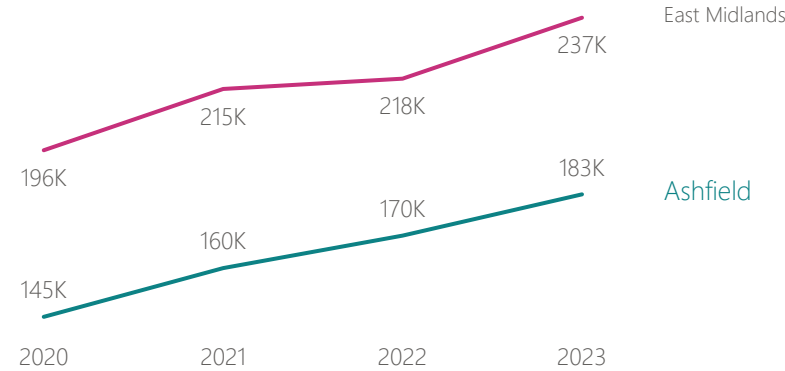
# Homes & Housing

## Housing Development: Delivering provision of affordable housing developments

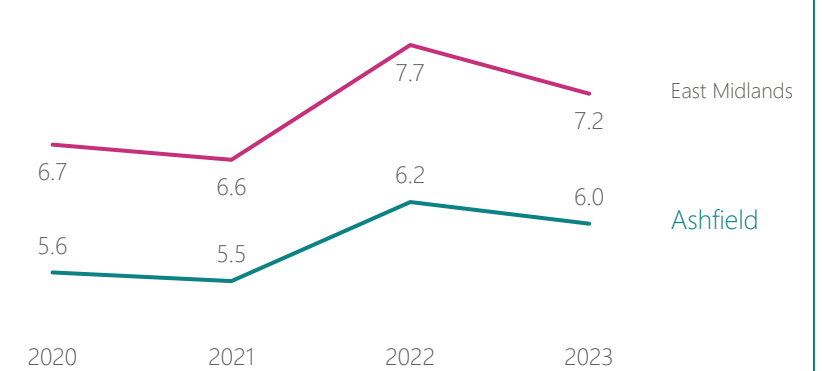
### Affordable homes delivered



### Median House Price \*



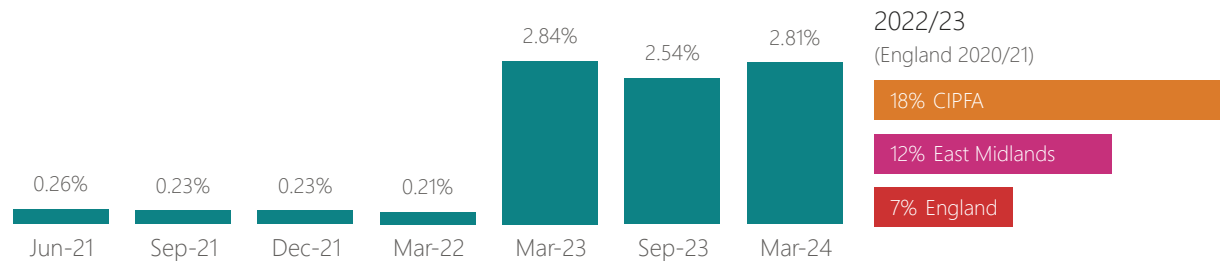
### Affordability Ratio \*



## Tackling Disrepair and Poor Housing Conditions

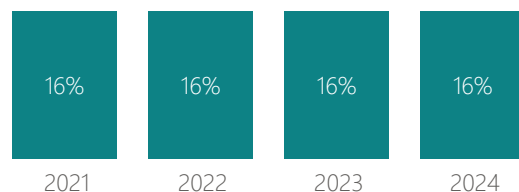
### % of Council housing stock non-decent

Off Target & Improving



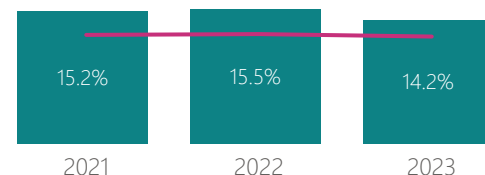
### % of private sector homes non-decent \*

On Target & No Change



### % of households in fuel poverty \*

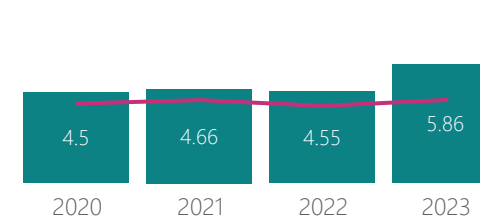
Ashfield East Midlands



## Reduce and Prevent Homelessness

### Households assessed as homeless \* (Per 1,000)

Ashfield East Midlands



### Number of applicants prevented from becoming homeless

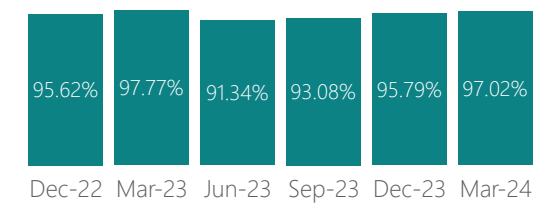
On Target & Improving



## Customer Focus

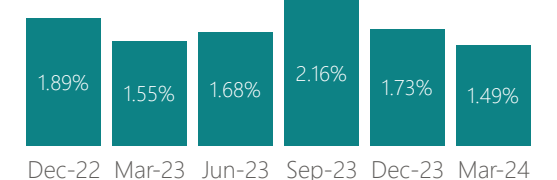
### % of rent collected from rent due

Within Target & Getting Worse



### Rent arrears as a proportion of rent roll

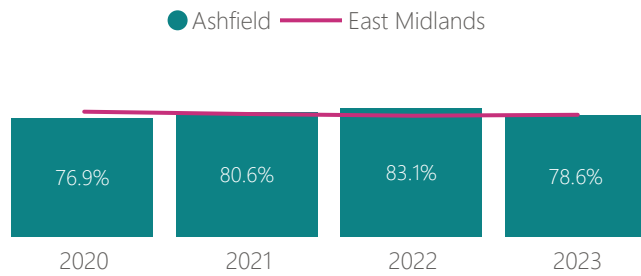
On Target & Improving



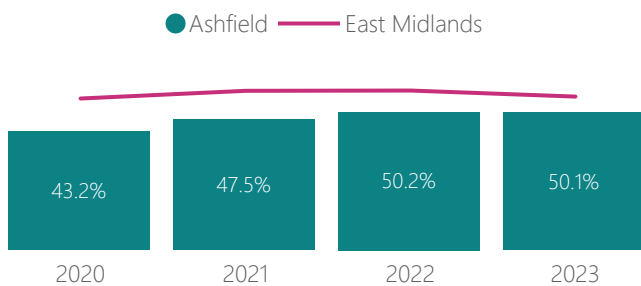
# Economic Growth & Place

## Skills and Employment: Development through the delivery of the Education & Skills Plan

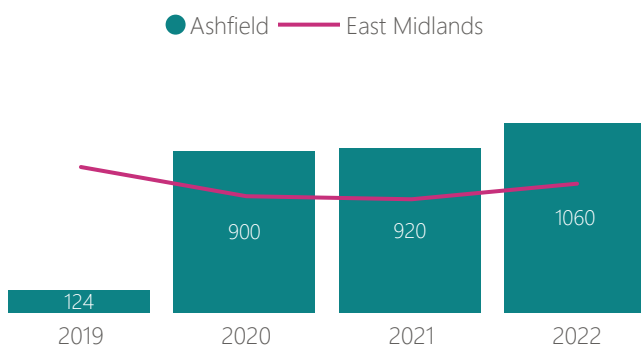
### % of population economically active\* (16-64 year olds)



### % of population qualified to level 3 or higher\* (16-64 year olds)

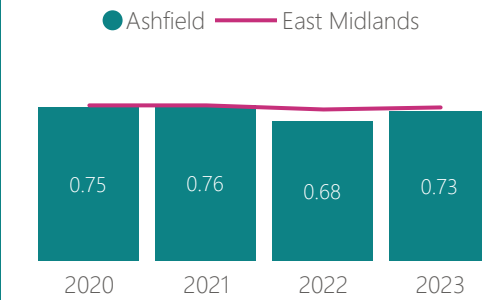


### Number of Apprenticeship starts\*

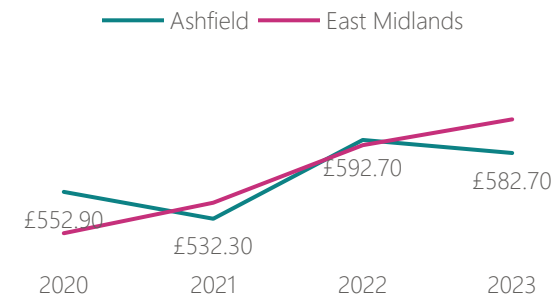


## Businesses and Investments

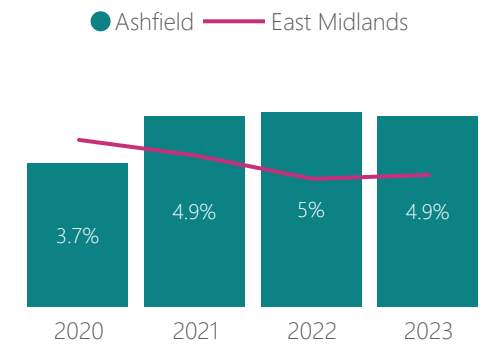
### Job Density\* (employees per working age population)



### Median gross weekly pay\* (Residence based)

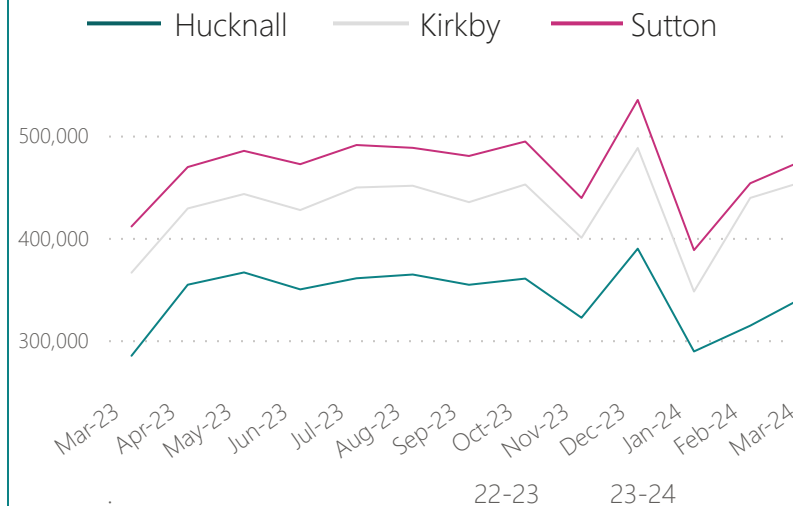


### % of High Growth Enterprises\*



## Town Centres

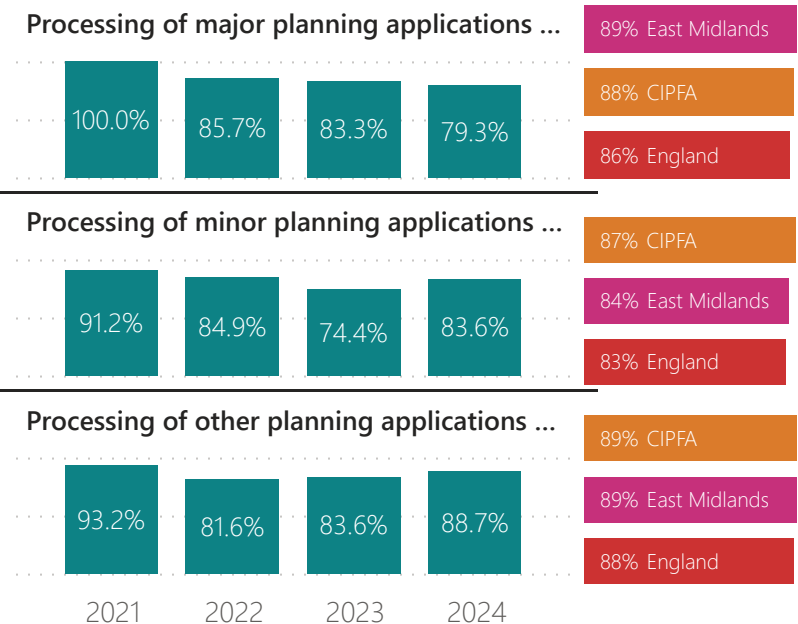
### Town centre footfall



	22-23	23-24
Town centre footfall Hucknall	3,731,102	4,167,174
Town centre footfall Kirkby	4,639,238	5,216,549
Town centre footfall Sutton	5,264,792	5,671,518
<b>Total</b>	<b>13,635,132</b>	<b>15,055,241</b>

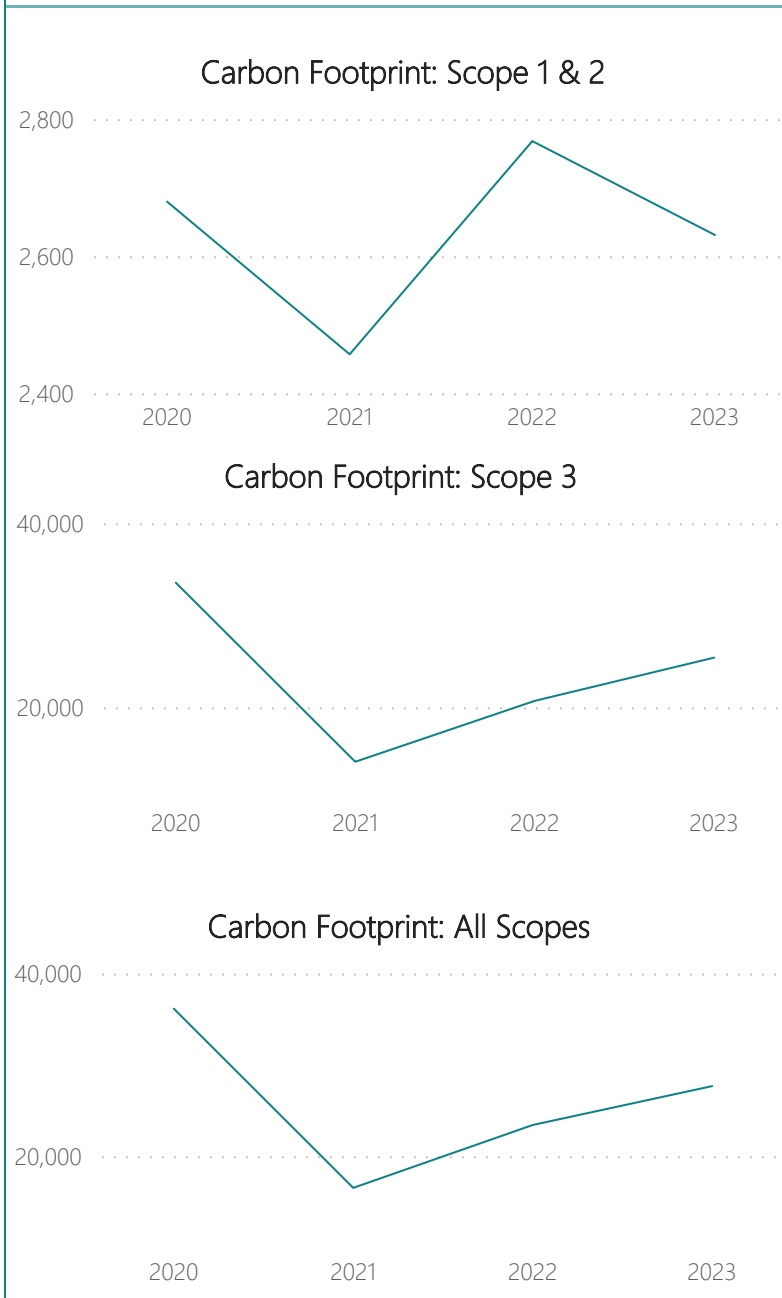
## Regeneration

### Processing of Planning Applications

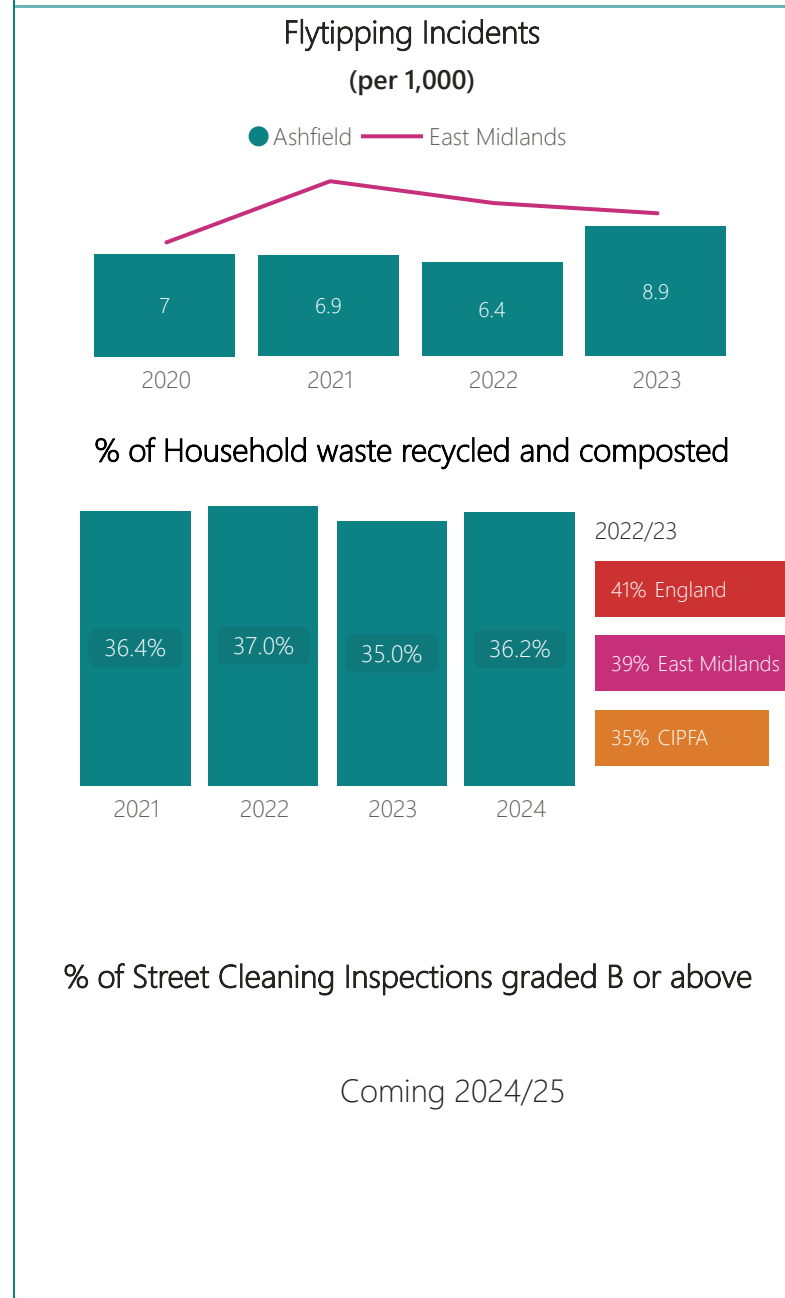


# Cleaner & Greener

### Climate Change and Environmental Sustainability



### Cleanliness of the District



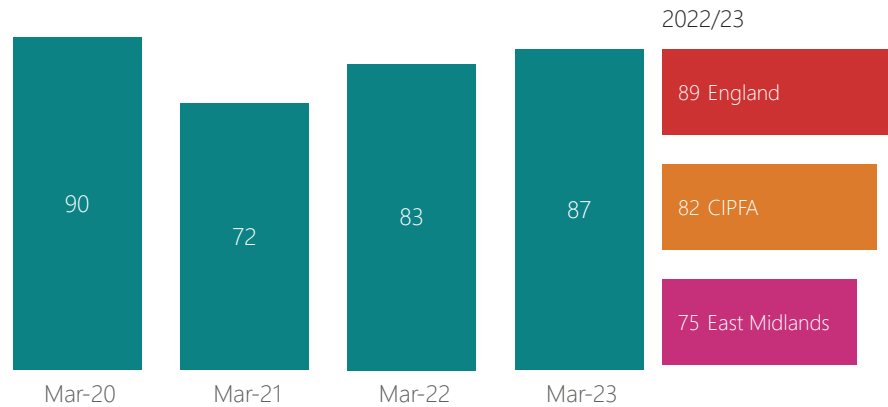
### Parks and Green Spaces



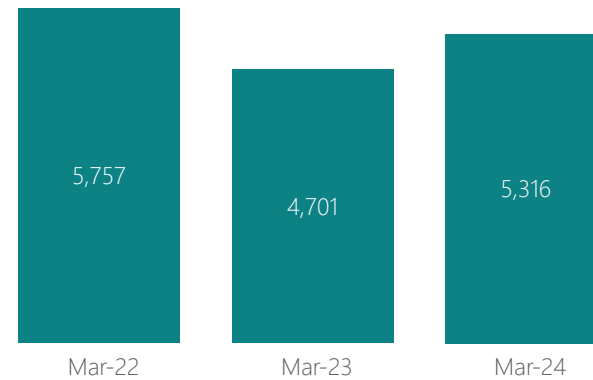
# Safer & Stronger

## A Safer District

Total Recorded Offences (per 1,000 population) \*



Number of Service Requests into Community Safety



Number of reported serious violence incidents

Coming 2024/25

## Communities Feeling Safer

% of Residents who feel safe outside during the day

Under development

% of Residents who feel safe outside after dark

Under development

% of residents who felt safer in their neighbourhood as a result of action taken by the Council

Under development

## Supporting Vulnerable People

% of Residents experiencing domestic abuse in the last year \*

Coming 2024/25

Domestic Abuse repeat victimisation rate \*

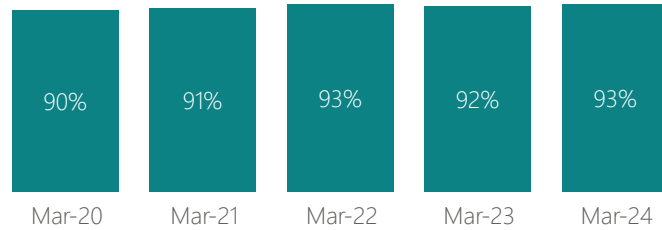
Coming 2024/25

# Innovate & Improve

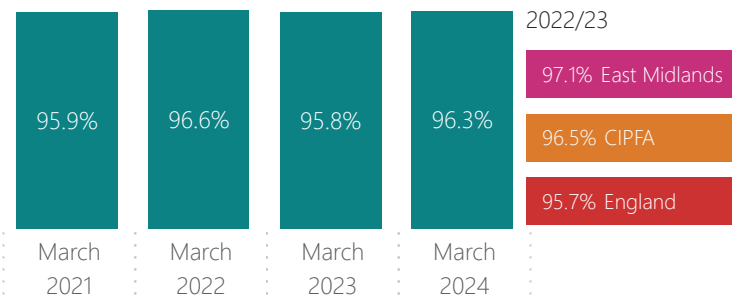
### Financial Stability

#### Occupancy of ADC commercial property portfolio

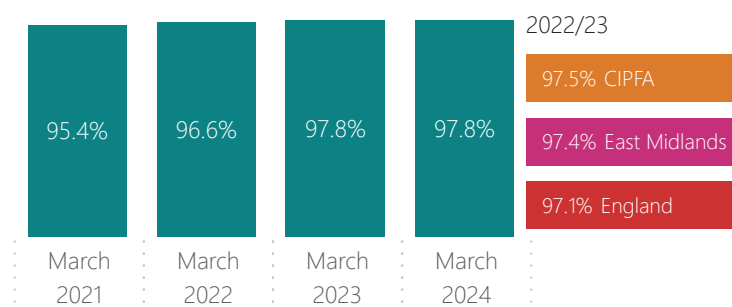
On Target & Improving



#### % of Council Tax Collected



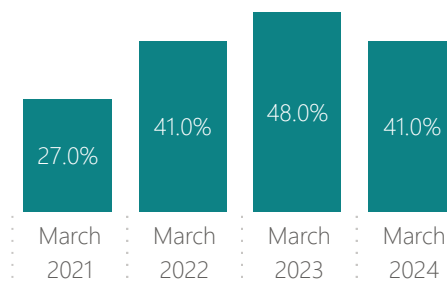
#### % of NNDR Collected



### People & Partnerships

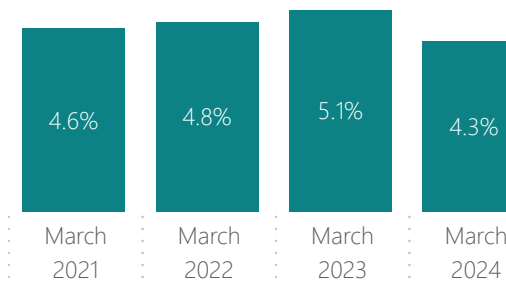
#### % of PDRs Completed

Off Target & Getting Worse



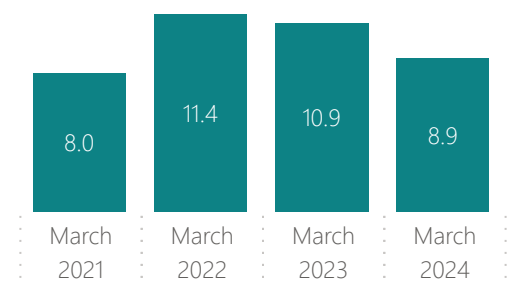
#### % of workforce that are young people

Off Target & Getting Worse



#### Average days absence per FTE

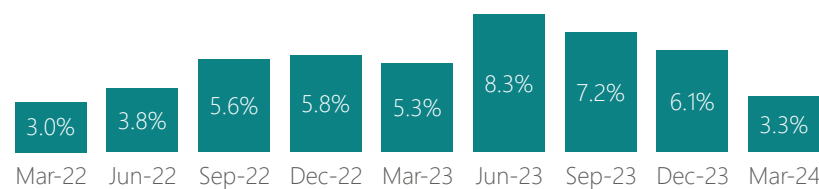
On Target & Improving



### Digital Transformation

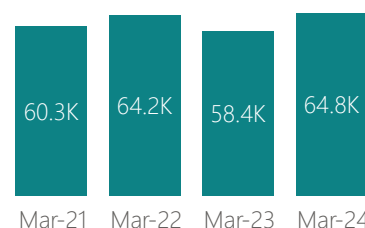
#### Call Abandonment Rate

On Target & Improving



#### Number of Online Payments

On Target & Improving



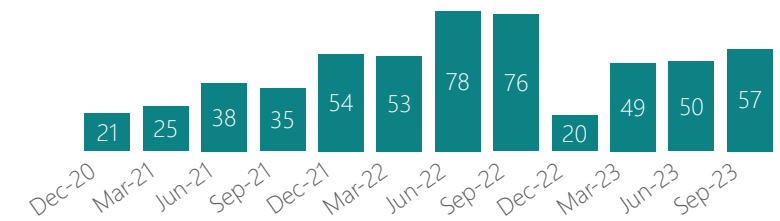
#### Number of Direct Debit Payments

Within Target and Worsening

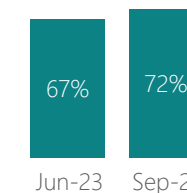


### Customer Experience

#### Number of formal complaints received



#### % of Stage One Complaints dealt with in time



#### % of Stage Two Complaints dealt with in time

